# Dual Eligible Stakeholder Meeting Wednesday, May 30, 2012 2:30 - 4 p.m. Large Conference Room 208 Hurricane Lane, Williston

**Present**: Present: Jackie Majoros, VT Legal Aid; Devon Green, Health Care Reform; Michael Hartman, APS Healthcare; Trinka Kerr, HCO/VT Legal Aid; Michael Benvenuto, Senior Citizens Law Project; Jessica Oski, Sirotkin & Necrason; Bill Ashe, Upper Valley Services; Julie Tessler, VT Council; Kelley Newell, Burlington Housing Authority; Cory Gustafson, VAHHS; Jason Williams, FAHC; Jucie Garand, Downs, Rachlin & Martin; Beverly Boget, VNA; Ed Paquin, Disability Rights VT; Sherry Thrall, Lincoln Street; Betsy Davis, SASH; Jeanne Hutchins, PACE VT; Sarah Russell, Burlington Housing Authority; Marlys Waller, VT Council of DMHS; Larry Goetschius, Addison County Home Health; Al Frugoli, Champlain Community Services; Sam Abel-Palmer, Vermont Legal Aid; Brendan Hogan, Bailit; Janet Dermody, Vermont Center for Independent Living; Julie Trottier, SASH; Susan Besio, PHPG; Deborah Lisi-Baker, Consultant; Bob Bick, Howard Center; Chrissie Racicot, HP; Lori Collins, Carrie Hathaway, Ron Clark, Nancy Hogue, and Debbie Austin-DVHA; Laura Pelosi, VHCA; Sam Liss, Statewide Independent Living Council; Denis Houle, Lamoille Community Connections; Rita Laferriere, VNAVNH; Joy Chilton, CVHHH; Dion LaShay, Consumer; Mark Larson, Bard Hill and Julie Wasserman, Duals Project

## 1) Stakeholder Work Groups

Mark Larson described the formation of four Stakeholder Work Groups. These groups are true "work groups" and will require a commitment to attend all work group meetings. Consistent membership is integral to accomplishing the tasks at hand. Each work group will have specific deliverables and timelines to achieve those deliverables. The work groups will give monthly updates to the Stakeholder Advisory Committee. Work group schedules will be posted on the Duals website. Stakeholders were asked to volunteer for work groups and sign up by the June 6, 2012 deadline.

The Work Group descriptions, deliverables and timelines are as follows:

### Work Group A - Individual Assessment and Comprehensive Care Plan

Lead: Bard Hill

### Tasks:

- 1. Inventory and assessment of tools and care plans currently in use.
- 2. Identify essential elements for a comprehensive assessment tool and individual care plan.
- 3. Identify provider groups who will be responsible for doing individual comprehensive assessments and developing care plans.

- 4. Present a uniform comprehensive assessment tool to Stakeholder Advisory Group by December 3, 2012.
- 5. Present the required approach for creating and implementing a uniform comprehensive assessment and individual care plans to Stakeholder Advisory Group by January 25, 2013.

## Work Group B - Essential components of the Person-Directed approach

Lead: Deborah Lisi-Baker

#### Tasks:

- 1. Identify elements.
- 2. Document essential components to be included in the RFP criteria for ICPs/ICPs+.
- 3. Document essential elements to be included in performance measures / outcome indicators.
- 4. Present to Stakeholder Advisory Group by mid-July 2012.
- 5. Final document due July 31, 2012.

# **Work Group C - Performance and Outcome Measures and Evaluation**

Lead: Bard Hill

### Tasks:

- 1. Utilize existing Medicare Quality measures, Blueprint NCQA measures, and Medicaid LTC quality measures.
- 2. Develop performance and outcome measures to be included in the RFP criteria for ICPs/ICPs+ and present to Stakeholder Advisory Group by August 31, 2012.
- 3. Coordinate evaluation process with CMS and CMS Contractors (RTI / Muskie).

# **Work Group D - Grievance and Appeals**

Leads: Brendan Hogan/ Devon Green

#### Tasks:

- 1. Recommendations memo to AHS and DVHA.
- 2. Follow-up meetings with Legal Aid.
- 3. Develop a single grievance and appeals process and present to Stakeholder Advisory Group by December 3, 2012.
- 4. Determine state regulations and federal requirements needing revision as a result of the new grievance and appeals process by January 31, 2013.

## 2) Schedule of future Stakeholder meetings

It was determined that the Stakeholder Advisory Group would meet monthly from here forward. June's meeting will be omitted in order to allow time for the work groups to begin their work.